

Diane B.

Diane is an experienced project manager, systems analyst, and developer. With over two decades of experience in information technology, she brings a strong combination of excellent communication, technology implementations management, and problem solving skills together to drive project success. Her advanced clinical degree in Behavioral Health has further equipped her in the areas of interpersonal communication, conflict resolution and change management.

Professional Experience

IT Project Manager

Responsible for leading and managing IBS (Internal Business Solutions) development projects supporting Manufacturing and the CEO (Center of Excellence) for a \$10+ billion global consumer goods brand. As an IT Project Manager, Diane managed multiple international projects with the business in China, Thailand and the Netherlands.

Director of Shelter Services

Managed and led the development and implementation of new shelter programs, Emergency Shelter and Day Center services at the county's largest men, women, and children's shelter.

Systems Advisor

Assisted in inter-company and intra-company coordination developing and implementing key systems to support service partners for a multi-billion dollar consumer goods brand. After moving to the manufacturing IT team in support of the Forecasting and Manufacturing departments as an Analyst and Systems Advisor, Diane provided leadership in a number of initiatives from basic client requests, to overseeing legacy database conversions.

Computer Programmer

Programming for a multi-billion dollar manufacturing company with a focus on custom mainframe development to interface with the corporate standard platform.

Professional Advancements and Education

- Certified LPC (Licensed Professional Counselor), State of Michigan Department of Licensing and Regulatory Affairs, License 6401011837, 2015
- M.A. in Biblical Counseling, Grand Rapids Theological Seminary, 2009
Graduated Magna Cum Laude
- M.A. in Intercultural Studies, Grand Rapids Theological Seminary, 2007
Graduated Magna Cum Laude
Received William Clarence Haas Award
- B.S. in Computer Information Systems, Ferris State University 1988

Key Skills and Knowledge

- Strategy and Planning, Business Analysis, Project Management, SDLC, JD Edwards, Sharepoint, Mainframe programming, Technology Strategy and Analysis, Process Improvement, Managing the Human Side of Change, User Training